

SKILL SET - INTERVIEWING ¹

A NETWORK OF PROFESSIONALS COMMITTED TO BUILDING REGULATORY CAPABILITY AND KNOWLEDGE THROUGH SHARED EXPERIENCE.

FUNCTION FC	DUNDATIONAL	INTERMEDIATE	ADEPT	ADVANCED	HIGHLY ADVANCED
PREPARE and victin Understar planning interview a witnes environ current procedu in relatic interview how to d and rele ethical r current needs to to the ad interview For interv Understar planning interview simulate potentia issues re current procedu in relatic interview how to d and rele ethical r current procedu in relatic interview how to d and rele ethical r current needs to	g and preparing an w with a victim and ss in a simulated iment legislation, policies, ures, and guidelines on to conducting ws deal with interviewees evant others in an manner legislation and what o be proved in relation idvanced nature of the w. views with suspects nd: g and preparing for an w with a suspect in a ed environment al security and welfare elating to suspects legislation, policies, ures, and guidelines on to conducting ws deal with interviewees evant others in an manner legislation and what o be proved in relation idvanced nature of the	For interviews with witnesses and victims Working knowledge of: • five elements of the PEACE and SAFE frameworks for conducting interviews • four core skills of investigative interviewing: 1. planning and preparation 2. establishing rapport 3. questioning skills • Selection of interview topics Under minimal supervision plan and prepare an interview with a victim. For interviews with suspects Working knowledge of: • four core skills of investigative interviewing > planning and > preparation > establishing rapport > questioning skills • listening skills • selection of interview topics. Under minimal supervision plan and prepare an interview with a suspect.	For all interviews Working independently: • plan and prepare an interview with a key and significant witness • identify vulnerable witnesses and state which witnesses might be eligible for a video recorded interview • establish the interviewee's fitness for interview • establish suitable timings for the interview • establish interview location. Have superior knowledge of: • environmental conditions which are conducive to interviews • rules of evidence and disclosure • how to set up the location and use the resources for the interview • reasons for reviewing evidence and the types of action to take • how to maintain the security and welfare of the interviewee and others For interviews with suspects Superior knowledge of: • role of a legal advisor • basic requirements for • interviewers conducting pre-interview briefings if relevant.	For all interviews Provide accurate and timely advice to the Investigating Officer? (IO) on interview-related matters. Evaluate information from material, statements and interviews, and determine location and resource requirements for interviews. Ensure all legal and organisational requirements are met, ie current, relevant legislation and organisational requirements in relation to • race, diversity and individual rights • health and safety Ensure interviewees and relevant others are dealt with in an ethical manner.	For all interviews Formulate interview strategies in consultation with relevant others. Formulate investigative strategies. Develop complex interview plans with respect to the elements of the offence. Use current, approved interviewing techniques for advanced interviews and communication methods. Ensure different categories of witnesses and models of interviewing are used. Conduct interviews with personnel from partner agencies. Ensure the best evidence in criminal proceedings is obtained.



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CONDUCT THE INTERVIEW For interviews with witnesses and victims Understand: • the five elements of the PEACE framework for conducting interviews • the four core skills of investigative interviewing > planning and preparation > establishing rapport > questioning skills > listening skills • importance of explaining the interview procedures and process to an interviewe at the start of an interview • need to take notes during an interview • the interview room and its recording equipment • importance of closing the interview properly. Under direct supervision: • conduct a witness interview using the free recall interview in a simulated setting • complete a simulated witness/ victim statement • complete a simulated interviewers statement.	For all interviews Working knowledge of: • need to take notes during an interview • what constitutes good conversational technique • importance of structured questioning during investigative interviewing • engaging with the interviewee • how to record the interview using recording equipment (audio/video/written) • completing current agency documentation correctly • importance of closing the interview properly. For interviews with suspects Working knowledge of cautions and warnings to be given to suspects.	For all interviews Working independently, conduct interviews. Superior knowledge of: • procedures and reasons for informing the interviewee and relevant others of their rights and responsibilities • procedures and reasons for handing over Records of Interviews ?ROIs for suspects on completion of interviews • dealing with potential defences and reasonable explanations • taking effective notes in an interview • identifying and using correct questioning techniques.	For all interviews Co-ordinate interview processes: negotiating with others briefing and debriefing others to gain the required information ensuring attendance of relevant others for interviews and maintaining fair treatment of suspects formulating options for tactical versus strategic use of evidence using experts in the interview process for maximum benefit to the investigation selecting personnel for interview teams and facilitating co-operative working practices between them identifying and dealing with sensitive material. Monitor interview processes: maintaining and evaluating information gathered during the interview process ensuring the best evidence is obtained in criminal proceedings encouraging and providing feedback on performance and interview style	For all interviews Ensure the tactical use of evidence. Ensure the strategic use of evidence. Deal with legal representatives during interviews.



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CONDUCT THE INTERVIEW	For interviews with suspects Understand: • the seven principles of investigative interviewing • what constitutes good conversational techniques • recognise the importance of structured questioning during an investigative interview • the interview room and its recording equipment. Under direct supervision: • conduct an interview with a suspect using the conversation management model of interviewing in a simulated setting.				
EVALUATE THE INTERVIEW	For all interviews Understand the evaluation process at the conclusion of an interview.	For all interviews Working knowledge of the evaluation process at the conclusion of an interview.	For all interviews Working independently, evaluate interviews.	For all interviews Interpret evaluations ensuring relevant further actions are taken as appropriate. Ensure all required documentation is completely and accurately completed.	For all interviews Fully brief and update any relevant others, summarising interview records and evaluations. Provide briefs to investigating officers, including information required by them and relevant others.

¹ Developed from PSPREG411A (Gather information through interviews) and PEPREG407B (Produce formal record of interview).